

Do you have any additional comments or suggestions?

Optional:

GUEST NAME: _____

ROOM #: _____

DATES OF STAY: _____

Again, thank you for taking the time to fill out this comment card.

Please leave this in the room or give to the Manager on Duty at your convenience.

Fisher House for Families of the Fallen



Guest Comment Card

Dear Guests,

The staff here at the Fisher House for Families of the Fallen hope your stay with us was as pleasant and comforting as possible considering the circumstances that brought you here.

Although we strive to make your stay with us as comfortable as possible, there may be some areas we could improve on. Your feedback will be very important to us and we would really appreciate if you take just a few minutes to give us feedback about your stay. Thank you in advance for your assistance!

Respectfully,
Fisher House Staff

How did we do?

Fisher Staff

<i>Did you find our staff to be helpful and accommodating?</i>	Excellent	Good	Fair	Poor
<i>How was your check-in process?</i>	Excellent	Good	Fair	Poor
<i>How well did our staff efficiently handle any concerns/requests?</i>	Excellent	Good	Fair	Poor

Your Suite

<i>Cleanliness</i>	Excellent	Good	Fair	Poor
<i>Guest Amenities/Supplies</i>	Excellent	Good	Fair	Poor
<i>Comfort of your suite</i>	Excellent	Good	Fair	Poor

Common Areas

<i>Kitchen</i>	Excellent	Good	Fair	Poor	Did Not Use
<i>Living Room/Library</i>	Excellent	Good	Fair	Poor	Did Not Use
<i>Dining Room</i>	Excellent	Good	Fair	Poor	Did Not Use
<i>Family Room</i>	Excellent	Good	Fair	Poor	Did Not Use
<i>Laundry Room</i>	Excellent	Good	Fair	Poor	Did Not Use

Center for Families of the Fallen (CFF)

Did you find the dignified transfer support staff to be accommodating?

Excellent Good Fair Poor

Did you find the CFF to be comfortable and inviting?

Excellent Good Fair Poor

Meditation Pavilion

Excellent Good Fair Poor Did Not Use

Did you find the Guest Welcome Packet to be helpful?

YES NO COMMENTS: _____

Was there a staff member or anything particular that made your stay more positive?

Is there anything we could have done to make your stay at the Fisher House more comfortable?
